

The first part of this document contains meeting notes from the Webinar. The second part contains relevant Q&A's from the webinar session.

1.) INTRODUCTION

- a. Attendees are responsible to share what they've learned with their agencies. Those agencies that could not attend have until 10/08/2021 to take the quiz and have it counted as attendance.

2.) WEBINAR PURPOSE

- a. To provide consistent guidance (to our agency Primary Contacts) about HMIS workflow changes, policies, data entry, and reporting so they are able instruct their teams and maintain the integrity of the homelessness data system.
- b. The content of the webinars include:
 - i. Communicating changes to the system or workflows
 - ii. Providing ongoing training on the HMIS software
 - iii. Reviewing in-system reporting functionality
 - iv. Reviewing and enforcing the HMIS Data Quality, HMIS Security, and HMIS Privacy plans
 - v. Discussing how HMIS data is used in the community
- c. Not every segment every month will be relevant to every program and/or agency
- d. We try to cover topics that apply to the largest majority
- e. Agendas are sent a week prior, outlining topics
- f. During the webinar, we remind viewers which projects the topics are relevant for

3.) ANNOUNCEMENTS

- a. New HMIS Website! Solari, Inc. has launched a new and improved HMIS AZ website. It will host all the resources our current website provides to HMIS users including the ticketing portal, online trainings, data reports, and more. The website link is: <https://community.solari-inc.org/homeless-management-information-system/>
- b. Recordings of this AATW Session and future AATW Sessions will be available on the website beginning in mid-October.
- c. Agency Admins are responsible for submitting the following: New Users, New Project Setups, Reports, Custom Trainings, Data Requests

4.) IN DEPTH OVERVIEW OF THE HUD 2022 DATA STANDARDS UPDATES

- a. HMIS will be updated to include HUD 2022 Data Standards Updates on October 1st, 2021. As of October 1st, HMIS users must follow the HUD 2022 Data Standards Updates.

b. HUD Universal Changes

i. Race 3.04

1. 'American Indian or Alaska Native' is now 'American Indian, Alaska Native, or Indigenous'
2. 'Asian' is now 'Asian or Asian American'
3. 'Black or African American' is now 'Black, African American, or African'
4. 'Native Hawaiian or Other Pacific Islander' is now 'Native Hawaiian or Pacific Islander'

ii. Ethnicity 3.05

1. 'Hispanic/Latino' is **now** 'Hispanic/Latin(a)(o)(x)'
2. 'Non-Hispanic/Non-Latino' is **now** 'Non-Hispanic/Non-Latin(a)(o)(x)'

iii. Gender 3.06

1. Data collection guidance has been revised so that clients may select as many responses to the Gender field as they would like to, with up to a total of five options possible for a client's preferred identity, need or situation.
2. New responses include:
 - a. 0- Female
 - b. 1- Male
 - c. 4 – A gender that is not singularly “female” or “male”
 - d. 5 – Transgender
 - e. 6 – Questioning
3. 'Trans Female (MTF or Male to Female)' has been **removed**
4. 'Trans Male (FTM or Female to Male)' has been **removed**

c. Common Program Specific Changes

- i. Added logic for how to treat a person aging into adulthood for 4.02 Income and Sources and 4.03 Non-Cash Benefits
- ii. Added three new Referral Event response options: 4.20 Coordinated Entry Event
- iii. Revised language to element name and responses: 4.09 Mental Health
- iv. Revised language to element name and responses: 4.10 Substance Use

d. CoC Program Changes

i. New element: C1 Well-being

1. Required data collection for CoC PSH projects
2. Includes these questions:
 - a. Client perceives their life has value and worth.
 - b. Client perceives they have support from others who will listen to problems.
 - c. Client perceives they have a tendency to bounce back after hard times.
 - d. Client's frequency of feeling nervous, tense, worried, frustrated, or afraid.

- ii. New element: C2 Moving On
 - 1. Required data collection for CoC PSH projects
 - 2. Includes questions on whether client received the following moving assistance:
 - a. Subsidized housing application assistance
 - b. Financial assistance for Moving On (e.g., security deposit, moving expenses)
 - c. Non-financial assistance for Moving On (e.g., housing navigation, transition support)
 - d. Housing referral/placement
 - e. Other (please specify)
- iii. New element: C3 Youth Education Status
 - 1. Required data collection for CoC Youth Homeless Demonstration Program (YHDP)
 - 2. Includes these questions:
 - a. Current school enrollment and attendance
 - b. Most recent educational status
 - c. Current Educational Status
- iv. New data element requirement: R7 General Health Status
 - 1. Previously existing data element, but now required data collection for CoC PSH projects. Was previously only required for HUD VASH and RHY
 - a. Answer scale from 1 Excellent - 5 Poor
- e. RHY Program Changes
 - i. R10 Pregnancy Status
 - 1. Removed limitation on collecting this data solely on “female” participants to reflect that more than just people who identify as female can be pregnant.
 - ii. R13 Family Critical Issues
 - 1. Revised Mental Health Disorder and Alcohol or Substance Use Disorder response options.
- f. HOPWA Program Changes
 - i. Revised language to options: W1 Services Provided – HOPWA
 - 1. Data collection required for all HOPWA project types for All clients receiving HOPWA services
 - 2. Language change:
 - a. Before: 12 - Substance abuse services/treatment
 - b. After: 12 - Substance use disorder services/treatment
 - ii. New field response: W3 Medical Assistance
 - 1. Data collection required for all HOPWA project types for All household members with HIV/AIDS
 - 2. Added new response options: "Receiving Ryan White-funded Medical or Dental Assistance" and "Reasons" dependency (reasons why or why not they are receiving Ryan White-funded assistance)

- iii. New element: W6 Prescribed Anti-Retroviral
 - 1. HOPWA projects - collection required for all HOPWA components / project types for All household members with HIV/AIDS
 - 2. Has the participant been prescribed anti-retroviral drugs?
- g. VA Program Changes
 - i. Merged and added new responses: V3 Financial Assistance Type
 - 1. VA: SSVF - Collection required only for RRH & HP, All Clients receiving SSVF Financial Assistance
 - 2. FY2022 Revision Summary: Merged "General housing stability assistance - emergency supplies" AND "General housing stability assistance - other" TO "General housing stability assistance."
 - 3. Added "Food Assistance" response option.
 - ii. Revised element: V7 HP Targeting Criteria
 - 1. VA: SSVF collection required only for Head of Household clients in Homelessness Prevention projects
 - 2. FY2022 Revision Summary: Fully revised from FY 2020 Version.

5.) OTHER HMIS UPDATES

- a. Street Outreach Updates
 - i. Previously latitude and longitude had been recorded in a separate service transaction.
 - ii. Latitude and longitude will now be recorded in the entry/exit workflow.
 - iii. There is no longer a need to record lat/long in a separate service transaction.
- b. Shared Housing Updates
 - i. Addition to the SACE Coordinated Entry Assessment:
 - 1. "Are you interested in shared housing?" Yes/No
 - ii. Addition to the PH-UDE Assessment:
 - 1. "Is client participating in a shared housing arrangement?" and "If Yes, what is the HMIS Client ID?"

Q&A

Webinar Question	Answer
<i>The Lat/Long is to be input by Outreach teams only, correct?</i>	Yes, only Street Outreach projects enter latitude and longitude information for clients.
<i>If a client previously identified as "Trans Female" for HUD 2020 Data Standards - what will their record be converted to on October 1st for the 2022 HUD Data Standards?</i>	Previous client records identified as "Trans Female" will be converted to have both "Transgender" AND "Female" selected. Additionally, new clients who previously would have identified as "Trans Female" should be entered as "Transgender" AND "Female". If a client discloses being transgender, staff should ask if the client prefers to have the HMIS record reflect the

Which Gender response should a client select if they identify as “nonbinary”?

client’s transgender status. For instance, if a client identifies as a transgender male but they do not want their transgender identity recorded in the HMIS, the staff person would select ‘Male’ instead of both ‘Male’ and ‘Transgender.’

When will the updated data entry paper forms be available?

A client who identifies as non-binary, genderfluid, agender, or a culturally specific gender should select “4 – A gender that is not singularly ‘female’ or ‘male’”.

Do we have to submit a request for our custom reports to include these new updates?

Data entry paper forms will be available Monday, October 4th.

When will the new Well-Being answers be recorded? Entry? Interim? Exit?

We will attempt to update all reports that we know will be affected by these updates, but please submit a ticket if you find your custom reports are no longer working.

Will there be an option to select "Refused" on "Well-being"? What will the standard be?

The Well-Being questions are required to be collected at entry, annual assessment, and exit. They are only required to CoC funded permanent supportive housing projects that already require an annual assessment.

On Well-Being - how many options can be selected at one time?

Yes, all the Well-Being questions will have the Client doesn’t know, Client refused, and Data not collected response options.

Are these new fields for new clients or all clients as of 10/1?

The Well-Being questions only allow for one response for each question.

As of 10/1/21, users will start entering clients under the FY2022 HUD Data Standards. You will NOT need to go back and edit a client’s previously entered information. However, for any annual assessments or project exits after 10/1 for existing clients, you will need to complete questions under the new Data Standards.